

# IMPORTANT SAFETY RECALL



HERCULES TIRE & RUBBER COMPANY  
1995 Tiffin Ave. Ste. 205  
Findlay, OH 45840 800.677.9535

September 21, 2021

NHTSA Recall No. – 21T015

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Hercules Tire & Rubber Company has decided that a defect which relates to motor vehicle safety exists in a certain Hercules tire, as identified in the table below.

Product Name	Size	DOT Serial Number	Brand
Roadtour 455 Sport	225/50R17	U9 40 H3T 0721	HERCULES

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires. For this tire, the DOT sequence begins with U940H3T ---- and ends with a date code (2-digit week and 2-digit year), which is 0721, as seen in the example below.



You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The affected tires may lead to a **crash**. An incorrect sidewall component may result in slow loss of air pressure, audible noise, unsatisfactory ride condition, belt separation, or distortion in the tread area that if undetected may ultimately result in a tire failure leading to the loss of vehicle control. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been inspected and replaced, if they fall within the identification numbers shown above.

Hercules Tire, in cooperation with the tire manufacturer, Cooper Tire & Rubber Company is recalling all of the tires with the identification number in the table above. To ensure your safety and satisfaction with our product, we request that you return the recalled tire to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced with the same or substantially similar tires, for **FREE**, within one-hundred and eighty (180) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one-hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to recall is only a few minutes and approximately thirty (30) minutes per tire if replacement is required. The actual time at the dealership may vary depending on their workload.

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Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, as described above, within a reasonable time, you may submit a complaint to the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost. For more information, contact the Cooper Tire Consumer Relations Department at 800-854-6288.

Please see your dealer immediately for free replacement of the recalled tires.

We apologize for any inconvenience this safety recall may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Cooper Tire.

Sincerely,

William N. G. Geaman, Jr.  
Manager, Consumer Quality Systems